

## **OPTIQ ORDER ENTRY GATEWAY (OEG) CASH: UPDATE ON PRODUCTION ISSUES ON MONDAY 25 JUNE 2018**

### Summary

Euronext provides information on known issues raised in the Production environment on Euronext Cash Markets on Optiq on **Monday 25 June 2018**.

### UNEXPECTED LATENCIES

Euronext informs customers that latencies have been observed in the Production environment on the Equities and Warrants & Certificates segments:

- On the Equities segment, customers may occasionally experience latencies when submitting orders through one partition to access another partition. Customers who send orders directly to each Equities partition are not impacted by this issue. As a reminder, it is recommended that customers connect to each Equities partition to benefit from optimal latency on Optiq. Euronext is investigating this issue.
- On the Warrants & Certificates segment, customers may occasionally experience an error message: "system busy". This is a known issue on Euronext's side which will persist until the end of the trading day. Euronext is investigating this issue.

### UNEXPECTED FUNCTIONAL ISSUES

Euronext informs customers that the following functional issues have been observed in the Production environment on all Cash Markets segments:

- Under certain conditions, iceberg orders are not processed correctly by the matching engine. Euronext cancelled all iceberg orders at 13:05 CEST today. Customers are advised not to inject any further iceberg orders until the end of the trading day. This is a known issue on Euronext's side which will persist until the end of the trading day. Euronext is investigating this issue.
- Valid For Auction (VFA) orders are not properly managed in the market data messages: they remain displayed in the market data feed although they no longer exist in the order book. This is a known issue on Euronext's side which will persist until the end of the trading day. Euronext is investigating this issue. If the fix is not confirmed tonight, VFAs will be de-activated from **Tuesday 26 June 2018**.

Euronext apologises for the inconvenience caused.

### REQUESTING CHANGES TO OE SESSIONS

Customers are advised that requests for new OE sessions or changes to existing sessions will be delivered in Production on Tuesdays, Wednesdays and Fridays. Requests need to be submitted via the Connect [web](#)

[form](#) before 13:00 CEST on the day before implementation.

**Questions on Production: Euronext Market Surveillance**

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Additional information can be found on the Optiq section of the Euronext website:

<http://www.euronext.com/Optiq>

For further information in relation to this Optiq Notice, please email the Optiq support desk at

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