

25 November 2024

ON_44/2024

Account Management team dedicated to Issuers

To the attention of:	Issuers, Service Providers, Intermediaries
Priority:	High
Topic:	Account Management team dedicated to Issuers

Dear Client,

We are pleased to announce that, with the primary objective of responding promptly to our Clients' enquiries, **as of 2nd January 2025 Euronext Securities Milan will offer dedicated support to Issuers and Account Operators** within the Executive Account Management structure.

The presence of a dedicated team will provide Issuers and Account Operators with a single point of contact throughout the entire issue lifecycle.

This upgrade to client support is offered from the Client Solutions Office, which also includes the Membership of Euronext Securities Milan.

The new team's email address, which will be activated on 2nd January, is:

mil-issuers.support@euronext.com.

We are confident that this new organisation will enable us to provide you with even more competent and timely support.

We thank you for your trust and remain at your disposal for any further information.

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Requests for clarification on the tests can be sent by email to the following address:
eam@euronext.com