

23 December 2024

ON_50 /2024

Account Management team dedicated to Issuers

To the attention of:	Issuers, Service Providers, Intermediaries
Priority:	High
Topic:	Account Management team dedicated to Issuers

Dear Client,

as announced with ON 44/2024 of 25/11, **starting from 2 January 2025 the new mil-issuers.support@euronext.com address dedicated to Issuers and Service Providers will be activated.**

In order to better support all the activities related to the admission and the Issuance of securities on Euronext Securities Milan, we have created a short series of videos that is available on the MTX platform at the following path:

<documents\liveservices\modellieprocedureoperative\inuso\issuerservices-guides>

Documents supporting the following topics are also available in the same folder:

- Issuance of financial instruments – Overview;
- Admin permissions;
- Admission 265-261-265bis;
- FOP Issuance;
- DVP Issuance.

We are sure that this new organization will allow us to offer you even more qualified and timely support.

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We thank you for your trust and remain at your disposal for any further information.

To request support or clarification, you can send an email to the following address:
eam@euronext.com