
Market Notice

19 February 2015

Helpdesk for Community Testing

Dear Client,

Monte Titoli is pleased to announce that, in order to provide our Participants with continuous and proficient support throughout the Community Testing phase, a new dedicated tool called Jira is now available at the following link: <http://t2s-tms.montetitoli.it>. This system is used to track in an organized way all requests for assistance, indications of anomalies, and, in general, for all interactions that usually arise with the testing of complex systems that involve multiple parties. Moreover, this tool will be used to address functional questions too, substituting the T2S@lseg.com mailbox.

The tool can be accessed via Internet for free, using the credentials assigned by Monte Titoli. It is possible to use a group email address, so that notifications on the change of status of a question raised are received by your whole team.

In fact, the tool, as well as allowing the submission of evidences / questions, automatically generates email notifications to Participants to inform them of any change in status or content of the recorded instance. If the Client subscribes to Jira with more than one email address, each user will have visibility only of the instances submitted from his/her account.

For more details on the features of Jira, please refer to the User Manual published at the following directory on Monte Titoli's website:

Homepage → Target2-Securities → T2S Documentation → Testing ([link](#))

In addition to the abovementioned tool, Monte Titoli gathered our experts in a dedicated team that will assist you during the Community Testing phase.

The Testing Assistance Team can be contacted at:

Email: mt-t2s-test@lseg.com

Telephone: +0039 (0)2 33635800



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