

---

# Operational Notice

26 March 2021

ON\_21/2021

## Corporate Action on Flow

---

For the attention of: **ICPs and DCPs**

Re: **Management of manual CAoFs in “on hold/released” status**

Dear Client,

In line with what was announced in the PTPC Custody of 23/02/21, and in order to ensure more homogeneous management of CAoFs, settlement instructions entered manually to address problems or contingent situations will (in line with international standards) revert to the same on-hold/released status as the underlying transaction that gave rise to the CAoF.

Please use the following contact address for any further requests for clarification of this issue:

### Direct Custody

phone: +39.02.33635.393

e-mail: [helpdesk.domesticcustody@lseg.com](mailto:helpdesk.domesticcustody@lseg.com)

### International Custody

phone: +39.02.33635.391

e-mail: [helpdesk.internationalcustody@lseg.com](mailto:helpdesk.internationalcustody@lseg.com)