

INFORMAL TRANSLATION. IN CASE OF DIFFERENCES IN INTERPRETATION BETWEEN THE ENGLISH AND THE DUTCH VERSION, THE DUTCH VERSION SHALL PREVAIL.

## 1. Introduction

This document contains the full terms and conditions regarding participation in the AEX Experience, organised by Euronext Amsterdam. It has been drawn up in accordance with the professional standards of De Brauw Blackstone Westbroek and serves as a guide for visitors, schools and institutions.

## 2. General terms and conditions

### 2.1. Definitions

In these general terms and conditions, the following definitions apply:

- a) 'AEX Experience': the educational tour and experience at Beursplein 5, organised by Euronext Amsterdam;
- b) 'Visitor': any natural or legal person who purchases an admission ticket for the AEX Experience;
- c) 'Agreement': the agreement between the Visitor and the organiser regarding access to and participation in the AEX Experience.

### 2.2. Reservation and payment

2.2.1 Reservations for the AEX Experience must be made via the official website or recognised sales channels.

2.2.2 Payment must be made in full prior to participation. The reservation is final only upon receipt of full payment.

2.2.3 The organiser reserves the right to refuse reservations without providing reason.

### 2.3. Access and conduct

2.3.1 The Visitor must be present at the specified time. Late arrival may result in refusal of entry without a refund.

2.3.2 The Visitor must behave in accordance with the house rules of Beursplein 5 and follow instructions from staff.

2.3.3 It is prohibited to bring dangerous objects or to disturb the order.

### 2.4. Liability

2.4.1 The organiser is not liable for damage, loss or theft of the Visitor's property.

2.4.2 Participation in the AEX Experience is at the Visitor's own risk.

2.4.3 The organiser's liability is limited to the amount covered by its liability insurance.

### 2.5. Cancellation and amendment

2.5.1 Cancellation by the Visitor is only possible under the conditions stated on the website.

2.5.2 The organiser reserves the right to cancel or amend a tour of the AEX Experience in the event of force majeure or insufficient registrations.

2.5.3 In the event of cancellation by the organiser, the amount paid will be refunded.

### 2.6. Privacy and data protection

2.6.1 The Visitor's personal data will be processed in accordance with the applicable privacy legislation.

2.6.2 The data will only be used for the performance of the Agreement and communication regarding the AEX Experience.

2.6.3 For more information, please refer to the [privacy statement on the Euronext website](#).

### 2.7. Applicable law and disputes

2.7.1 These general terms and conditions are governed exclusively by Dutch law.

2.7.2 Disputes arising from or related to the Agreement will be submitted to the competent court in Amsterdam.

## 3. Cancellation conditions

### 3.1 Cancellation

A booked visit can be cancelled free of charge up to four weeks before the activity. For cancellations within two weeks of the activity, 50% of the costs will be charged. For cancellations within one week or on the day itself (no-show), 100% of the costs will be charged.

### 3.2 Changing the date

Up to two weeks before the visit, the date of the tour can be changed once free of charge. If a change of date occurs within two weeks of the activity, it will be charged as a cancellation.