

## **Responsible and Sustainable Product and Services Offering Policy**

At Euronext, we are committed to offering responsible product and service solutions that meet the diverse needs of our clients and act in their best interest, while ensuring compliance with applicable regulations. Our approach is guided by a clear focus on creating positive impacts on society, supporting small and medium-sized enterprises (SMEs), and empowering individual investors, all while seizing opportunities to strengthen relationships with clients and grow in new and existing markets

Our rigorous product approval process involves senior executive representation and collaboration across various business departments, ensuring alignment with our strategic goals and regulatory obligations.

### **Scope and Responsibility**

Euronext's Responsible and Sustainable Product Offering commitment is implemented and facilitated by the Group Head of ESG & Sustainable Finance and supported by all relevant business lines. The policy is owned by the General Counsel.

This policy is applied comprehensively, aligning with local regulations, across the activities and geographies where Euronext operates, and extending to customers as well as downstream actors beyond direct customers.

### **Commitments**

Euronext is actively committed to accelerating climate action and facilitating the transition to a European economy aligned with a 1.5° trajectory by:

1. **Promoting Sustainable and Innovative Products and Services:** Euronext is committed to designing products and services that meet the diverse needs of our customers and supporting our clients on their financing or sustainability journeys. By conducting thorough market research, we aim to create solutions that add environmental (green and blue) or social value. We provide ongoing educational materials and training on financial literacy and ESG topics to empower our clients, including individual investors and SMEs, to make informed decisions and advance on their ESG journeys.
2. **Accelerating the Transition to Sustainable Growth:** In line with its commitment to sustainable finance, Euronext offers a diverse range of ESG financial products designed to empower sustainable investments such as ESG bonds, ESG ETFs, ESG indices etc. Additionally, we deliver advisory, trainings and educational material on sustainable topics to our clients. By doing so, we strengthen relationships with our clients, support SMEs and individual investors on their ESG journeys, and enhance our reputation as a trusted partner in sustainability.
3. **Supporting SMEs with Access to Capital:** As part of its mission to foster economic growth Euronext is dedicated to helping SMEs access capital markets to foster sustainable growth, maintain and create jobs, and align with corporate governance and regulatory requirements. Through our dedicated SMEs business representatives, Euronext Corporate Services and other

franchises, we offer tailored services, training, and support to help companies navigate compliance, disclosures, and sustainable growth initiatives.

4. Ensuring Legal and Risk Oversight: Euronext incorporates comprehensive legal and risk assessments into its product development process. We actively monitor the quality of our current offerings to ensure they consistently meet customer needs and regulatory requirements. Mechanisms are in place to investigate complaints, address concerns, and implement corrective actions to maintain a high standard of service.
5. Ensuring Clear and Transparent Communication: Euronext is committed to ensuring that all communications regarding its products are fair, balanced, and provide clear, transparent information to all stakeholders.

Through this policy, Euronext aims to:

- Impact society and customers by promoting sustainable, innovative products and offering financial literacy and ESG education.
- Impact SMEs by improving their access to capital and equipping them with the tools and knowledge to navigate regulatory requirements, ensuring they grow and create jobs.
- Impact investors by empowering them to make informed decisions that align with ESG goals, thereby advancing their sustainability journey

By doing so, Euronext:

- Builds strong customer relationships and expands into new markets by channeling investments toward sustainable products.
- Enhances its reputation by supporting SMEs and individual investors in achieving their ESG goals, contributing to sustainable economic growth and compliance with global standards

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