



1 December 2009

Temporary suspension of Warrants and Certificates on 1 December 2009

NYSE Euronext experienced a technical difficulty that affected the ability of certain members to send orders to the Warrants and Certificates markets at the open of trading on Tuesday, 1 December 2009. This technical difficulty resulted in a move to Pre-Opening mode for all Warrants and Certificates from 9:40 until 10:30 CET.

Important: Trading on Equities and all other Cash Market instruments was not affected.

A component on the routing engine has been identified as the source of the problem. As a consequence of this issue a deteriorated order acknowledgement response time was observed. In order to resolve this issue NYSE Euronext decided to move in Pre opening mode. Customers were able to enter orders to the central order book for the NSC Warrants trading system.

NYSE Euronext is taking necessary measures to avoid a reoccurrence of this issue and apologises for any inconvenience caused by this incident. We remain at your disposal should you have any further questions.

For functional or technical queries, please see below:

For functional issues:

Cash Market Operations (CMO)

Tel: +33 (0)1 4927 5030

Email: structured.products@euronext.com

For technical issues:

Customer Technical Support (CTS)

Tel: +33 (0)1 4927 5050

Email: cts@euronext.com

Kind regards,

NYSE Euronext European Cash Markets

CONTACTS:

Email: membersinfo@euronext.com; cts@euronext.com; structured.products@euronext.com

For more information and to view past info-flashes, visit: www.euronext.com/cashmembers

Website: www.euronext.com

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Euronext N.V. | PO Box 19163 | 1000 GD Amsterdam | The Netherlands