



23 October 2009

## Delayed opening and interrupted trading for certain instruments on 23 October 2009

Following an internal network issue causing loss of data prior to the opening, NYSE Euronext decided to delay this morning's opening auction for several trading groups. As a result, a number of instruments experienced a delayed opening, interrupted trading or did not trade today. However, the vast majority of instruments opened for trading as normal, including the CAC40, AEX and BEL20 index constituents, and customers were able to enter orders, execute trades and receive market data.

There was a delayed opening for the following trading groups: **P0, 11 and J1**.

- **Trading group P0 (PSI 20)** reopened for trading at 11.15 CET
- **Trading groups 11 (differed settlement – French equities) and J1 (continuous trading – Dutch equities)** reopened for trading at 11.45 CET
- **Trading group J1** was halted again at 12.10 CET but reopened at 14.30 CET

Trading was interrupted for the following groups: **64, 31, 05, 37, 50, E9, AE, C3, E8, L4, JE, 12, 16, 17, 18, 22, 45, A1, A3, AA, AB, C9, J2, JA, L0, L5, P3, R3 and R4**.

- **Trading groups 18 (ETFs)**, reopened for trading at 11.45 CET, was halted again at 12.35 CET and did not reopen
- All other impacted trading groups (see attached list of instruments) remained in pre-opening mode and did not trade today.

For the abovementioned groups, a number of Stop Orders had to be purged and an exhaustive list of these was provided to the members concerned. Also the Standard Order Book (market by order – full order depth) was correct and no specific issues were observed (no latency issues or crossed order books).

The problem was caused by a loss of messages for a limited number of instruments in the early morning start-up phase. NYSE Euronext is taking all necessary measures to avoid a reoccurrence of this issue and apologises for any inconvenience caused by this incident. We remain at your disposal should you have any further questions.

We confirm trading will open as normal on Monday 26 October.

For technical queries, please contact Customer Technical Support (CTS) - see contact details below:

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Kind regards,

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