

# Customer Services – Amsterdam



● **Contact details Amsterdam market for LIFFE CONNECT<sup>®</sup> questions as from 29 November 2004**

● **Questions**

relating to....

**LIFFE CONNECT<sup>®</sup>**

contact arrangements as from 29 November 2004

**Market services**

**Market services**

Amsterdam tel: +31 (0)20 550 5050  
Amsterdam fax: +31 (0)20 550 4890  
Amsterdam email: [marketservices@euronext.com](mailto:marketservices@euronext.com)  
open 08:00 – 19:00 hours (Amsterdam time)

**Account management**  
(members)

**Account management**

Amsterdam tel: +31 (0)20 550 6315  
Amsterdam fax: +31 (0)20 550 4975  
Amsterdam email: [derivativesamsterdam@euronext.com](mailto:derivativesamsterdam@euronext.com)  
open 08:30 – 18:00 hours (Amsterdam time)

**Euronext.liffe membership**  
including fast track applications

**Membership authorisation**

London tel: +44 (0)20 7379 2214  
London fax: +44 (0)20 7379 2424  
London email: [membership@liffe.com](mailto:membership@liffe.com)  
open 10:00 – 18:30 hours

responsible persons and trader keys

**Membership operations**

London tel: +44 (0)20 7379 2107  
London fax: +44 (0)20 7379 2424  
London email: [traderkeys@liffe.com](mailto:traderkeys@liffe.com)  
open 8:00 – 18:30 hours (Amsterdam time)

**LIFFEnet installations**  
for access to LIFFE CONNECT<sup>®</sup>

**Account management**

Amsterdam tel: +31 (0)20 550 6315  
Amsterdam fax: +31 (0)20 550 4890  
Amsterdam email: [marketservices@euronext.com](mailto:marketservices@euronext.com)  
open 08:00 – 18:30 hours (Amsterdam time)

**Software development**  
relating to LIFFE CONNECT<sup>®</sup>  
(ISVs and Member developers)

**Technology partnerships**

Amsterdam tel: +31 (0)20 550 4599  
Amsterdam fax: +31 (0)20 550 4975  
Amsterdam email: [technologypartnershipsamsterdam@euronext.com](mailto:technologypartnershipsamsterdam@euronext.com)  
open 08:30 – 18:00 hours (Amsterdam time)

**LIFFE CONNECT<sup>®</sup>**  
technical and functional issues  
including, member free testing,  
developer support, dress rehearsals  
and conformance (ISV, MD and CTCI)

**CTSG**

Amsterdam tel: 0800 023 0932  
London tel: +44 (0)20 7379 2983  
email: [ctsg@liffe.com](mailto:ctsg@liffe.com)  
open 09:00 – 19:00 hours with  
test environments open 03:30 – 23:45 hours (Amsterdam time)

**CTCI**  
technical and functional questions,  
including issues raised by the Amsterdam  
migration to LIFFE CONNECT<sup>®</sup>

**Market services**

Amsterdam tel: +31 (0)20 550 5050  
Amsterdam fax: +31 (0)20 550 4890  
email: [marketservices@euronext.com](mailto:marketservices@euronext.com)  
open 08:00 – 19:00 hours (Amsterdam time)

**Clearing**

For questions relating to clearing and LCH.Clearnet S.A.  
please contact your Clearing Member.

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